

# Puerto Rico Jobs Expertini®

## Housekeeping Houseperson - Caribe Hilton

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Company: Hilton Hotels & Resorts

Location: San Juan

Category: other-general

A Houseperson is responsible for cleaning and maintaining designated areas of the hotel and responding to guest requests in the hotel's continuing effort to deliver outstanding guest service and financial profitability. This is an extra position, meaning team member will work on an on-call basis.

What are the benefits of working for Hilton?\*

Hilton is proud to support the mental and physical wellbeing of all Team Members so they can Thrive personally and professionally in a diverse and inclusive environment, thanks to innovative programs and benefits such as:

Go Hilton travel program: 100 nights of discounted travel

Access to your pay when you need it through DailyPay

Hilton Shares: Our employee stock purchase program (ESPP) - you can purchase Hilton shares at a 15 percent discount!

Maternity and parental leave, including 12 weeks of paid leave for birthing parents and four weeks of paid leave for eligible Team Members, including partners and adoptive parents

Debt-Free Education: Team Members will have access to a wide variety of educational credentials through our partnership with Guild Education, including: college degrees and professional certifications

Flexible shifts and days off

Comprehensive Health Insurance coverage for you and your family, including Telemedicine and at-home care via AmazonCare

Mental health resources including free counseling through our Employee Assistance Program

Best-in-Class Paid Time Off (PTO)

401K plan and company match to help save for your retirement

\*Available benefits may vary depending upon property-specific terms and conditions of employment

### **What will I be doing?**

As a Houseperson, you would be responsible for cleaning and maintaining designated areas of the hotel and responding to guest requests in the hotel's continuing effort to deliver outstanding guest service and financial profitability. Specifically, you would be responsible for performing the following tasks to the highest standards:

Clean designated areas including, but not limited to, guestrooms, hallways, restrooms, public areas and offices.

Perform tasks including, but not limited to, dusting and polishing furniture and fixtures, vacuuming, mopping, sweeping, shampooing carpets, washing windows, cleaning/waxing floors, removing and disposing of trash and emptying ashtrays

Greet guests in a friendly manner

Report maintenance deficiencies and items in need of repair

Stock and maintain supply rooms, as needed

Perform deep cleaning tasks and special projects (for example: mattress flipping, furniture moves, etc.), as needed

Deliver guest requests and assist in cleaning guest rooms, as needed

### **What are we looking for**

Since being founded in 1919, Hilton has been a leader in the hospitality industry. Today, Hilton remains a beacon of innovation, quality, and success. This continued leadership is

the result of our Team Members staying true to our Vision, Mission, and Values. Specifically, we look for demonstration of these Values:

Hospitality - We're passionate about delivering exceptional guest experiences.

Integrity - We do the right thing, all the time.

Leadership - We're leaders in our industry and in our communities.

Teamwork - We're team players in everything we do.

Ownership - We're the owners of our actions and decisions.

Now - We operate with a sense of urgency and discipline

In addition, we look for the demonstration of the following key attributes:

Quality

Productivity

Dependability

Customer Focus

Adaptability

Other position requirements include:

High School diploma or equivalent

Schedule flexibility to work on an on-call basis

Effective communication skills. Ability to understand written instructions.

Bilingual in English & Spanish, preferred

Ability to operate electronic devices such as cellphones to input data

## **MEANINGFUL BENEFITS FOR YOUR CAREER & WELL-BEING**

**We support the well-being and performance of Team Members with industry-leading rewards, recognition and support to meet their needs and dreams:Best-in-Class PTO**

**Go Hilton Travel Discount Program**

**Hotel rates as low as \$40/night! Health & Welfare Benefit Plans Debt-Free Education**

Retirement Savings Program Employee Stock Purchase Plan Mental Wellness Support  
Flexible Schedules Access to your pay when you need it  
through DailyPay

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